Repair Form Date _____

Company _____

Address _____

City _____ State _____ Zip code _____

Contact information

Phone _____ E-mail _____

Did you purchase item new from ColorMaker _____ NO _____ YES

Ship all items in cardboard box and pack to prevent damage during shipping. DO NOT ship in padded envelopes including bubble envelopes commonly supplied by shipping companies. Any items received in envelopes or non approved containers will be repacked and charged a $15 fee.

ColorMaker recommends UPS for all shipping to expedite repairs. Using USPS, FedEx and DHL could delay returns by up to 4 days.

Please give a description of the problem you are experiencing with the product. This will allow our technicians to target the testing procedure needed to make repairs. If you have more than one item being returned please use separate form for each item.

Serial Number _____

Is the problem intermittent ? ____NO ____YES

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